

Japan Productivity Center

International Technical Cooperation



Japan
Productivity
Center



Strengths of the Japan Productivity Center

Our Services in Japan

The Japan Productivity Center (JPC) is a private and non-profit organization that aims to enhance Japan's growth potential by improving productivity through surveys and research, consulting, seminars, training programs.

Management consulting

Supporting clients in resolving corporate issues with experienced consultants

- Management strategies
- Human resources
- Business plans
- Business process improvement (including 5S and *Kaizen*)

Award programs and certification systems

Drawing out the strengths of companies and industries

- Consultant training system
 - Management Consultant Training Course and certification system
 - Registered SME Management Consultant Training Course
- Award Programs
 - Encouraging innovation in corporate management through the Japan Quality Award by Japan Quality Award Council
 - Promoting productivity improvement across the service industry through the Nihon Service Award by SPRING, Service Productivity & Innovation for Growth

Human resource development

Offering a wide range of training

- Career level-specific training
 - Executive and middle management training
 - Training for leaders in workplace
 - Training for new employees
- Organizational capacity enhancement training
 - Improving operational efficiency • 5S & *Kaizen*
- Topic-specific training
 - Logical thinking
 - Problem-solving methods

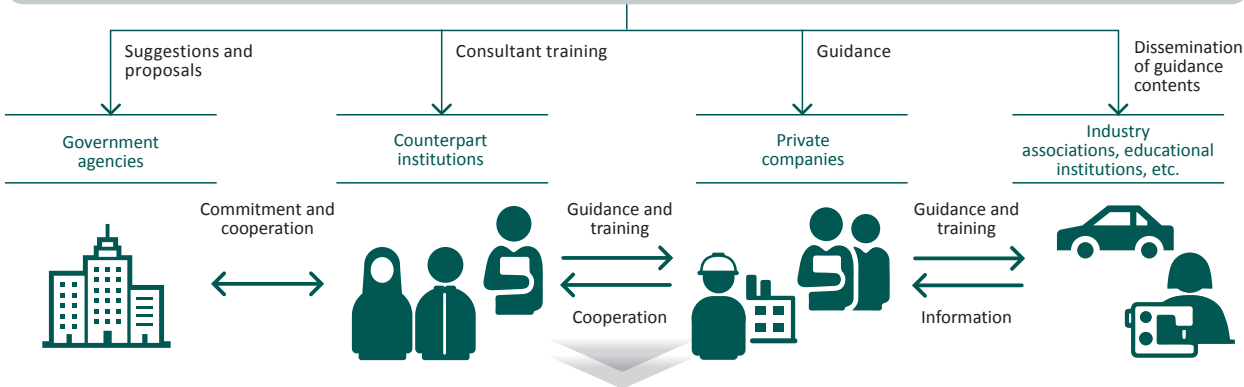
Business expansion into developing and emerging countries

Based on the business experiences in Japan, JPC is engaged in projects related to industrial promotion in developing and emerging countries.

Project Overview

Experts provide consultants from local counterpart institutions with classroom trainings and guidance during on-the-job training at model companies.

Examples of guidance contents



Contributing to industrial development through improvements in productivity

+ also promoting Japanese companies' overseas businesses

Projects

JICA Technical Cooperation Project

Kenya

Industrial Human Resource Development in Kenya

Cultivating local talent capable of supporting SMEs in improving productivity and strengthening competitiveness



Guidance by experts

Management strategies and business plans	5S & Kaizen	Marketing
Management skills	Production and quality control	Financial management

JPC has been working with the local counterpart institution to raise the overall level of management at SMEs through guidance across multiple management disciplines.



JPC supports sustainable development of industrial human resources by, through classroom trainings and on-the-job trainings, enhancing the practical competencies of consultants from Kenya Institute of Business Training (KIBT) and disseminating best practices of management improvement on a wide scale.

Outcomes

Sales increased by **15.1%** Number of employees grew by **18.2%**

* Based on monitoring surveys conducted six months after the guidance (the average data of 21 participating companies)

Feedback from model companies

- Producing monthly financial reports **sped up management decision making.**
- Preparing more reliable financial documents made the application process for financing much smoother.**
- Implementing 5S has **improved customer confidence, leading to the creation of new businesses.**

Ministry of Economy, Trade and Industry (METI) commissioned project

Ethiopia

Improving productivity in garment and textile industries in Ethiopia

JPC developed human resources in the industries to support production of high-quality apparel products for the Japanese market.



Guidance by experts

Experts in the fields of garment-making, inspection, fabrics and consultants of CSR trained local consultants by conducting on-site guidance at garment factories and through video materials, including garment-making techniques, on-site management techniques, and industrial engineering (IE).



JICA Technical Cooperation Project Data Collection Survey

Africa region

Promotion of 'Global Kaizen Network in African Region'

Promoting the dissemination and roll out of *Kaizen* in Africa

Together with local counterpart institutions, JPC has been conducting surveys in African countries where *Kaizen* projects were being implemented to propose the establishment of an operation and management system for a consultant registration and accreditation program capable of being introduced across the African region.



The 4th African Kaizen Award, which recognizes companies implementing *Kaizen* with outstanding results, as a way of further boosting *Kaizen* activities in Africa, was held in Cameroon (October, 2022).

Latest Initiatives

Supporting the overseas expansion of Japanese companies

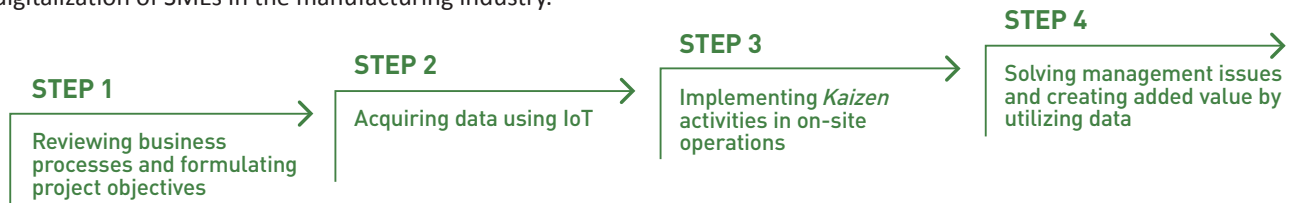
Through JICA public-private partnership projects, JPC supported the overseas expansion of a Japanese company that processes organic banana stalks—which would previously be discarded—in Zambia into fiber used in papermaking by conducting research into building a local pulp manufacturing plant and expanding raw material procurement.

Improving productivity in the agricultural sector

- JPC piloted *Kaizen* guidance to dairy farmers in Japan and developed tools for *Kaizen* dissemination through the “Experimental Study on Dairy Farmers' Work Style Reform” commissioned by the Japan Racing Association.
- JPC also conducted research on example cases of *Kaizen* being utilized in the Japanese agricultural sector through the “Africa Region Data Collection Survey for JICA's Development Strategy in the Agricultural Sector in Africa towards TICAD8” commissioned by JICA.

Support for Digitalization of the Manufacturing Industry

JPC is working toward the development of a human resources training program to support the digitalization of SMEs in the manufacturing industry.



Supporting digitalization of SMEs with Asian Productivity Organization (APO) grants

Examples of support

- Visualizing production lines in a packaging factory by introducing IoT sensors
- Ensuring cultivation environment suitable for plants to grow by introducing IoT sensors measuring temperature, humidity, air pressure, and soil moisture levels in greenhouses
- Controlling temperature, humidity, and air pressure at a cosmetics manufacturing site

Conducting APO Digital Workshops

- Training Course on Digitalization of SMEs in the Manufacturing Sector
- Workshop on Digitization of SMEs in the Manufacturing Sector

On-going / Completed Projects

» Africa region

JICA-commissioned projects

- Quality and Productivity (Kaizen) Project in South Africa
- Project for Development of Local Industry Through OVOP Movement and KAIZEN in Mozambique
- Project for Establishing Comprehensive Support System for Enhancing Firm Competitiveness in Ethiopia
- Africa Region Data Collection Survey for JICA's Development Strategy in the Agricultural Sector in Africa towards TICAD8
- Project for Enhancing Enterprise Competitiveness in Kenya
- Data Collection Survey on Promotion of 'Global Kaizen Network in African Region'
- Enterprise Development Project with Kaizen in Ghana
- "Standardizing KAIZEN Approaches in Africa" research project
- Project on Strengthening Manufacturing Enterprises through Quality and Productivity Improvement (KAIZEN) in Tanzania, Phase 2
- Project on Quality/Productivity Improvement (Q/PI) Phase 2 in Tunisia
- Project on Human Resource Development for Industrial Development in Kenya
- Project on Capacity Development for KAIZEN Implementation for Quality and Productivity Improvement and Competitiveness Enhancement in Ethiopia
- Detailed Planning Survey on the Project on Human Resource Development for Industrial Development in Kenya (needs assessment for human resources in industry)
- National KAIZEN Project in Zambia

METI-commissioned projects

- FY2006-2018: Projects on productivity improvement in the Africa region cooperating with PAPA, Pan African Productivity Association
- FY2019-2021: Technical assistance to the Ethiopian garment and textile industries



» Other regions

Asia region

- METI-commissioned project: Support for APO Member Countries related to Productivity Improvement
- Japan-ASEAN Integration Fund: Project on Capacity Building of Industrial Human Resource Development Organization for Productivity Improvement in Myanmar

JPC has also implemented projects organized by APO, ASEAN, and other international institutions.

Argentina

- JICA-commissioned Project on KAIZEN Technical Assistance Network for Global Opportunities (KAIZEN TANGO) in Argentina

Paraguay

- JICA-commissioned Project of Strengthening of Paraguayan Quality and Productivity Center (CEPPROCAL) [Expert Dispatch]

Contact Us



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